

Q & A SHEET

1. When do I get the modules?

A. Modules are released weekly.

2. Why can't I get all of the modules at once?

A. Because you won't do them in the correct order. We don't trust you! Each module has been specifically designed in the order of release. I have spent a lot of time getting this right. For example if you don't get the foundations correct everything else will collapse. Everything in this program is strategically placed to maximise your success.

3. I have two businesses can I do both at once?

A. I would prefer for you to focus on one business through the entire 12wba process then come back and do it all again with your second business. then each time you have a new product or business redo the 12wba program.

4. How do I get help?

A. There are many ways to connect and find the answers to your questions.

- a) Right here in our Q&A sheets
- b) You can send Sharon a private message within the 12wba program
- c) Email – If you are still requiring help use email. Remember this is a group coaching program. We will try our best to help you but are unable to answer individual questions about your particular business.

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5. How long do I have access to the modules?

A. You can login long after the 12 week program has ended so you can go over & over the program. As long as this program exists you have access.

6. I have sent an email but have not heard back?

A. Here at 12wba we pride ourselves on exceptional service. If you think that your email may not have hit our in box please resend the email. If you send an email over the weekend we will get back to you on Monday. Also remember we are Aussie's so we work on Australian time zones.

7. When do I get my bonuses?

A. Some will be when you first start. The others are when you have paid in full and you have completed the program.

8. I'm on a payment plan, when will my card be charged?

A. On the 15th day of the month or closest working day.

9. How do I change my credit card details?

A. Go to members tab at the top of this page and click on change credit card details

10. How do I get a copy of my invoice?

A. Please email manager@12wba.com.au and request a copy.